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1 wanted me in on surgery on Monday the 2 next following week. 3 Say that again. Ο. 4 I said that he does surgeries on Α. 5 Mondays and Thursdays, and this was 6 Wednesday. And he said he couldn't fit 7 me in on Thursday, but he wanted me in 8 surgery on Monday. And before I could get back home, Victoria had done called 10 and cancelled it. 11 Well, did Dr. Howorth tell you 12 that he wanted to do surgery before he 13 ever saw you? 14 A. Huh-uh (negative). After he 15 seen me -16 Okay. I'm not there yet. Ο. 17 You're jumping ahead of me a little bit. 18 I'm sorry. I was confused. 19 A. Yeah. 2.0 I'm talking about on October the 21 24th -- I mean, the 22nd when you went to 22 Dr. Shirah for the last time --23 A. Uh-huh.

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1	Q.	and he looked at the MRI
2	А.	Uh-huh.
3	Q.	And looked at the results and
4	said, "Pa	atient needs to be referred to an
5	orthoped	ist"
6	Α.	Uh-huh, that's true.
7	Q.	All right. So, you left his
8	office or	n the 22nd?
9	А.	Yeah.
10	Q.	Then Ms. Victoria called you
11	Α.	At home.
12	Q.	at home and said go see
13	Α.	Dr. Howorth in Alex City.
14	Q.	In Alexander City?
15	А.	Alexander City.
16	Q.	All right. And said your
17	appointme	ent is for
18	Α.	It was on a Wednesday.
19	Q.	Okay. And was that October the
20	26th or 2	27th?
21	Α.	Somewhere around there.
22	Q.	Okay.
23	Α.	Because he wanted me in surgery

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1
    on that next Monday.
2
          I understand. I understand.
3
    But if you can, don't jump ahead of me
4
    too much. I get confused kind of easy.
5
             All right. I ain't used to
        Α.
6
    this.
7
        Q. I understand. Like I say, I'm
8
    not trying to trick you. I'm not here
    trying to trick you. I just want to
9
10
    learn a little bit more about your case.
11
        A. Yeah.
12
             So, if you -- you know, don't
13
    get frustrated. If you want to take a
14
   break -- we've been going for, you know,
15
    45 minutes.
16
        A. I'm fine.
17
        Q. Okay. So, Ms. Victoria called
18
    you and told you to go and see
19
    Dr. Howorth?
20
        A. Howorth.
21
        Q. Howorth. Okay.
22
        A. Yeah.
23
        Q. And I'll probably mispronounce
```

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1 it all day. And the first time you went 2 to see him was on October the 27th? 3 Yeah. I took the MRI with me. All right. And you took the MRI 0. film with you? 6 Α. Yeah. 7 0. And you got that from Open MRI, 8 from the people who actually do it? 9 And Dr. Shirah looked at it, and Α. 1.0 he give it to me to take with me. 11 So, you talked to Ms. Heppes, 12 Ms. Victoria --13 Α. Uh-huh (affirmative). 14 -- sometime around the 22nd? Ο. 15 Yeah, it was -- she set me up an 16 appointment for the Wednesday. But I --17 it was around the 22nd when I got through 18 with Dr. Shirah. That's the last time I 19 had to go see him because he said he 20 couldn't help me. 21 Q. Did anybody from out at CMI call 22 you on September the 30th? Do you 23 remember?

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1 Α. I don't remember. I don't 2 remember nobody calling me. 3 0. Okay. 4 Unless it was Charlotte to tell Α. 5 me I had an appointment with Dr. Shirah. 6 That's fine. I understand. 0. 7 Now, before you went to 8 Dr. Howorth, you were still working light 9 duty? 10 Α. Yeah. 11 Okay. And they had paid you 12 some temporary total -- they had made a 13 payment to you for the days you were out 14 of work; is that right? 15 Oh, they give me, I think, 16 was 200 and something dollars. And then 17 when I had surgery, they give me 60 18 bucks. 19 Q. But they paid you for the days, 20 though, that you were out of work; is 21 that right? 22 Α. Yeah. 23 Q. Okay.

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1 After I had to wait -- you know, Α. I think you had to wait a five-day grace 3 period before they start paying. 4 Okay. And you were still 0. 5 working the whole time even when you were 6 treating with -- seeing Dr. Howorth --7 A. Yeah. 8 Q. -- before the surgery? 9 A. Yeah. 10 Q. Okay. 11 I had to go up there with one Α. 12 arm every night in pain. They didn't 13 want to pay me workman's comp. 14 Well, the doctor is the one who 0. 15 told you you could go back to work; 16 right? 17 Α. He said, yeah, as long as I 18 didn't use that shoulder. 19 And that was Dr. Shirah? Ο. 20 Α. Yeah. 21 Q. Okay. And as far as you know, 22 the emergency room bill for the first 23 time you got hurt -- for the day of the

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1
    injury, that was paid by worker's comp;
2
    right?
3
             Yeah, they paid for that.
        Α.
4
             All right. And they paid all
        Ο.
5
    the bills for Dr. Shirah?
6
        Α.
           Yeah.
7
        0.
            And they paid for the MRI?
8
        Α.
           Yeah.
9
        Ο.
             Okay.
10
        Α.
             Well, they sent me some of the
11
    bills, and I just took them to Wal-Mart.
12
             Okay. Well, I understand. But
        Ο.
13
    they ultimately paid?
14
             Yeah, they ultimately paid.
        Α.
15
        0.
             You didn't have to pay any of
16
    that out of your pocket?
17
        Α.
             Huh-uh, they took care of that.
18
        Q.
             Okay. All right.
19
             All right. So, the first time
20
    you met with Dr. Howorth was on the 27th?
21
        Α.
             Uh-huh (affirmative).
22
        0.
             And you told him how the
23
    accident had happened, right --
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- A. Uh-huh (affirmative).
- Q. -- that you were cleaning up a produce truck?
 - A. Uh-huh.

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- Q. And told him that you had been treating with Dr. Shirah for a few days and that that wasn't working?
 - A. Yes.
- Q. He looked at the MRI and showed that there was a tear in the shoulder.

 And at that time, you told him that you had not had any problems with your right shoulder; correct?
 - A. No, I hadn't had any trouble.
 - Q. Now, on that first visit, he wanted you to go to physical therapy even before surgery, didn't he?
 - A. Ms. Victoria did.
 - Q. Well, Dr. Howorth didn't tell you that he --
 - A. He wanted me in surgery. This was on Wednesday. He wanted me in surgery the next following Monday.

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(
1	Q. Okay. All right.	
2	A. He said there ain't nothing you	
3	can do to it until it's fixed. She	
4	denied me. They wanted two more	
5	doctors	
6	Q. I understand. Well, let's not	
7	get to that yet. Okay. I understand.	
8	Please all right. So, if Dr.	
9	Howorth's records say, "Preoperative	
10	range of motion and strengthening to	
11	improve range of motion and become	
12	familiar with post-operative exercise	
13	program," in other words, that he had	
14	referred you Dr. Howorth's records	
15	indicate that he had referred you to	
16	physical therapy.	
17	A. After the surgery.	
18	Q. You don't agree with that?	
19	A. After the surgery.	
20	Q. Okay. All right. And he told	
21	you that you needed surgery, and he	
22	wanted it done on that Monday?	
23	A. Uh-huh (affirmative).	

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Q. Is that yes?

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- A. Yes, he wanted it done --
- Q. Okay. What else did he tell you about the surgery?
 - A. He said it being so long -- he said he could already tell there was bursitis set up in it and it needed surgery immediately. And before I get back home, Victoria called and cancelled it.
 - Q. Did he schedule the surgery?
 - A. Yeah. He told me to go on to the hospital and get pre-oped and get ready to go on in.
 - Q. And did you go?
 - A. No. That woman called me and told me to call them. And as soon as I called, she denied it. She said, "We got two more doctors we want to look at them MRI's before we let you do anything."
 - Q. Okay. And who was that,
- 22 Ms. Victoria?
 - A. Ms. Victoria.

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1 Q. Okay. And where were you when 2 that conversation occurred? 3 I was on my phone with her then. Α. At your mother-in-law's? 4 0. 5 Uh-huh (affirmative). Α. That was the 863-6195? 6 0. 7 Α. 6195. 8 Q. Okay. I called her every week. She 9 Α. 10 kept saying she needed another doctor to 11 look at it. 12 O. All right. And you went back to 13 Dr. Howorth again on December the 8th; 14 right? Well, I'm sorry. Did you go back 15 to see him again before the surgery? 16 Huh-uh (negative). I had Α. 17 surgery on the 29th of November. 18 Okay. You're right. You're Q. 19 absolutely right. But before -- between 20 October the 27th and the date of that 21 surgery, which was about a month --22 A. About 63 days. 23 Q. From the injury?

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- A. Yeah. From the time I got hurt until the surgery was 63 days.
 - Q. Okay. But it was about a month from the first time you saw Dr. Howorth until the surgery?
 - A. Yeah, pretty close to it.
 - Q. All right. Did you go to any other doctors during that month?
 - A. Huh-uh (negative).
 - O. Is that no?

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- A. No, I didn't go to no other doctors.
- Q. Okay. And you talked to
 Ms. Victoria you said every week?
 - A. I called her every week and asked her would she hurry up and let me have surgery because I was in pain.
 - Q. Okay. Do you -- do you know who your -- did you call her, or would she call you?
 - A. Oh, I'd call her.
- Q. Okay. Do you know who your
 mother-in-law uses for her phone service?

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1 A. My mother-in-law? She's got 2 Roanoke Telephone. 3 MR. TINNEY: Roanoke Telephone is the only telephone service we have 4 5 here. 6 THE WITNESS: Uh-huh. If she 7 couldn't get in touch with me, she'd 8 leave a message with my mother-in-law, 9 and my mother-in-law would come tell me, 10 and then I'd go call her. 11 (By Mr. Brown) But you contend 12 that you talked to her and she said that 13 she wouldn't let you have surgery until 14 two other doctors looked at it? 15 Yeah. She said we want -- and 16 she said you need to get Howorth to send 17 me everything he's got, MRI's and 18 everything. We need two more doctors to 19 look at it. 20 Q. And did she say that she wanted 21 to send you to a different doctor, or 22 did --23 Α. $N \circ .$ She just said she wanted

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1 two more doctors to look at them. 2 Did she tell you where those 3 doctor were going to be? She didn't tell me where they 4 Α. 5 at. She just said that I needed to 6 get in touch with Howorth and get him to 7 send her everything that he had on me so 8 she could get two more opinions. 9 Okay. And did you talk to Ο. 10 Dr. Howorth and tell them to send 11 everything? 12 Yeah. And they kept claiming he Α. 13 wasn't sending them the right stuff. So, 14 I had to call him back. Then I'd call 15 her back. They finally send -- you know, 16 finally sent her what she wanted because 17 she finally okayed it on the 29th. 18 Okay. How many times did you Q. 19 call -- did you ever go back to 20 Dr. Howorth's office and ask him, "Will 21 you please give me the records so I can 22 send them"? 23 No, I didn't. I just -- he just Α.

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told me he'd take care of it and send her 1 2 what she had to have. And every time I'd 3 call her and ask her did she get what he sent, she said, "No, he didn't send her 4 5 everything she needed." And I'd call him 6 back and ask him to please send her 7 whatever she needs. Call her and find 8 out what she needs and please send it to 9 her so I could get the surgery done. 10 Okay. And what would his office Ο. 11 tell you? 12 Α. He said, "We sent her everything 13 we've got." 14 Okay. Q. 15 She kept claiming they didn't. 16 Then she claimed one doctor looked at it, 17 but she hadn't had another doctor to look at it. She wanted another doctor to look 18 19 at it. And it took 63 days before she 20 ever okayed it. 21 Okay. Well, actually, it was Q. 22 like 30 days because it's not 63 days. 23 It's 63 days from the day you injured it?

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1 Α. From the time I got hurt, yeah. 2 But about 31 days from the time 0. 3 Dr. Howorth said, "I want to operate on 4 your shoulder"? 5 A. Yeah, uh-huh. 6 Q. Right? 7 Α. Yeah. 8 Q. Okay. Okay. Do you know how 9 many times Ms. Heppes had to call 10 Dr. Howorth to ask them to please send 11 the appropriate --12 I don't really know how many 13 times she called. I called every week, 14 and she said they hadn't never sent her 15 what she needed. 16 Okay. And after she would tell 0. 17 you that, you would call Dr. Howorth? 18 Α. Yeah. 19 Q. And Dr. Howorth would say, 20 "Well, we already sent everything"? 21 Α. "We've sent everything we've 22 got." 23 Q. And then you would do what, call

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1 her back. Call her back. And she'd say 3 they still ain't got everything. I don't 4 know why she kept doing it. 5 Okay. All right. Q. 6 All I know, I wasn't sleeping in the daytime, and I was up there working 7 8 all night long in pain for a long time. 9 And you didn't have the 10 opportunity to go and physically get 11 records from Dr. Howorth and mail them 12 yourself; right? 13 Huh-uh (negative). Α. 14 Is that no? 0. 15 No. Because his secretary told 16 me -- said that she would try to send 17 them everything she could. 18 0. Do you remember his secretary's 19 name? 20 Α. Oh, no. 21 Was it Amy? Ο. 22 Α. Yeah, I think it was Amy. 23 Now, did you ever call Q .

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Ms. Howorth -- not Ms. Howorth --1 2 Ms. Heppes on November the 8th, 2004, and 3 tell her that you did not want to do any physical therapy until after surgery? 4 5 Yes, I did. I told her that 6 Dr. Howorth said you can't rehabilitate 7 something that ain't been fixed. And she 8 said, "We thought you could rehabilitate it first." I said, "You can't if it 10 ain't been fixed." 11 Okay. So, how did you find out 12 that you were being told to go to 13 physical therapy before the surgery? 14 She called -- she called my 15 mother-in-law before I could even get 16 back home. He done had me scheduled for 17 surgery, and she called and cancelled it 18 and wanted me to do therapy. And I 19 called her back and told her there's no 20 way I can therapy something that's tore 21 up. She said, "Well, you're true about 22 that too." 23 Q. I didn't hear that part.

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1 She said, "You're true on that Α. 2 too I quess." I said, "I'm not going to 3 let them hurt my shoulder worser until they fix it." She said, "I understand." 5 Q. Okay. So, you talked to her on 6 the 27th and then the following week. I 7 don't remember what the date of that week 8 was. But the following week, you talked 9 to her, and you had talked back and forth 10 with her and Dr. Howorth; right? 11 Α. Uh-huh (affirmative). 12 Q. Okay. 13 A. He was wanting to do it, and she 14 was prolonging it. 15 Why do you think she was 16 prolonging it? 17 I don't know. I couldn't figure Α. 18 it out. 19 Q. Do you think that she was 20 intentionally trying to hurt you? 21 I told her I was in excruciating 22 pain. I said, "Look. I've been this way 23 for nearly 63 days." I said, "I need

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1 surgery." I said, "This is killing me." 2 She said, "I understand. But we ain't 3 got the right paperwork." 4 Q. But do you think that she was 5 intending to cause you any harm? You 6 don't think she was doing that, do you? 7 I tried to explain it to her. I 8 said, "It's killing me. I don't sleep in 9 the daytime, and I have to come up here 10 at night because y'all don't want to pay 11 me workman's comp." And I said, "I'm in 12 excruciating pain." 13 But you don't think that she was Q. 14 doing anything intentionally, do you? 15 MR. TINNEY: I'm going to object 16 and really instruct him not to answer 17 that because you're asking for a mental 18 operation on the part of Victoria, and he 19 would have no way to know what she was 20 intending and not intending. That's the 21 mental operation on her part. 22 Q. (By Mr. Brown) Based on the 23 conversations, did you formulate any of